

MISSION, VISION, QUALITY POLICY AND INFORMATION SECURITY

Mission

We deliver to our customers professional products and services with a unique added value in the area of development, production and servicing of industrial valves which is created through perfect synergy between the holding entities.

Vision and Strategy

We want to become:

1. a modern, professional and dynamically growing engineering group which is sought by customers for its wide range of industrial valves and its ability to deliver its products and services with a unique added value, in the required quality and in a timely manner;
2. choice number one for customers who seek comprehensive solutions in the area of industrial valve supplies and related services.

Quality Policy and Information Security

The company I.B.C. Praha spol. s r.o. has established a quality management system in accordance with the requirements of the ISO 9001 standard, as amended, and maintains and improves it continually with the aim of satisfying the needs of all of its customers, both current and future ones.

The company's quality policy is an important tool of company management. It is based on corporate strategy and business visions and provides the framework for setting objectives of quality. It is based on fulfilment of the following principles:

1. To perceive the quality of the products and services provided as one of the major factors of the company's competitiveness. Customer satisfaction is our major task and one of the indicators of quality.
2. To ensure high and stable quality of products and services exceeding customers' expectations.
3. The quality and value we provide to our customers is in the hands of all the company's employees. We work together to supply quality products and provide top quality services. Each of us must continually strive to improve the quality of our work.
4. To implement and deepen systematic staff training at all levels with a view to improving their technical and professional qualities.
5. To achieve a world-class quality management system and to maintain this trend by continual improvement.
6. With the implemented quality management system, we strive to earn greater trust of our current and future customers and the organizations we cooperate with.
7. We protect all the data and information we receive with regard to security, confidentiality and credibility thereof.

The main, managerial and support processes and their interrelationships have been defined within the company.

All the processes and their efficiency are continually monitored, regularly evaluated and analysed. Based on such monitoring and evaluation, corrective measures necessary for the fulfilment of set goals and for continual improvement are introduced in processes at all levels.



Jinočany, 2 January 2018, CEO, Ing. Jaroslav Hanousek